



CALIFORNIA ASSESSORS' ASSOCIATION

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2024 October Shared Services e-Forms 2023-24 FY Qtr 1 Update

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DATE:

October 8th, 2024

FROM:

Kristen DePaul CAA Vice President/Shared Systems Committee

SUBJECT:

CAA Shared Services e-Forms 2024-25 FY October Update

A new milestone has been achieved. Over **20.24 million** county customized PDF forms have been downloaded or viewed by taxpayers using the e-Forms system as **10/01/2024**! The e-Forms Platform is fully operational and available to taxpayers 24/7/365. All 111 BOE and CAA forms for 2024 lien year were available to taxpayers and county staff on **December 17th, 2023**. Counties can publish **111** PDF forms for lien years: 2014, 2015, 2016, 2017, 2018, 2019, 2020, 2021, 2022, 2023 and 2024 to taxpayers.

- **e-Forms went live with 2024 lien year forms on Friday 12/17/2023 with 23 forms revisions updates.**
- County participation is **47 out of 58** – that is **81% counties participation in the state of California.**
- Since the go-live date (01/05/2015), e-Forms has assisted taxpayers with **20,239,539 downloads/views** of custom county PDF forms for the **forty-seven (47)** participating counties.
- More than **67%** of the total downloads are conducted by taxpayers **after office hours and on weekends**. Taxpayers understand e-access to forms, and they are using e-Forms 24/7/365. This system allows counties to expand Assessor Public Services and Taxpayers Support to after-hours, and it has been recognized by the Taxpayers Rights Advocate for improvements to services provided to the public.
- **2024 year** has **2.962 million views/downloads as 10/01/2024 (nine months only)**. Averaging **329K downloads/month** or **10,812 downloads/day**, which is **58% increase** over 2023 averages so far anticipating a new record for 2024.
- **2023 year** had over **2.5 million** downloads vs **2.9 million** in 2022, that is **-14.02%** of YoY total decrease, with a **208K/month** average downloads/views or **6,851 daily** downloads.
- **2022 year** had over **2.9 million** downloads vs **3.45 million** in 2021, that is **-15.9%** of YoY total decrease, with a **242K/month** average downloads/views or **7,968 daily** downloads.
- **2021 year** was a record year for e-Forms with over **3.45M downloads by end of 2021, +27%** YoY and **288K/month** average downloads/views, while 2022 year has a **242K/month** average download/view.
- **BOE-502-A (PRELIMINARY CHANGE OF OWNERSHIP REPORT)** is the most popular form representing **6.28%** of all downloads for all time, followed by **BOE-58-AH (CLAIM FOR REASSESSMENT EXCLUSION FOR TRANSFER BETWEEN PARENT AND CHILD)** at **3.25%** and **BOE-502-D (CHANGE IN OWNERSHIP STATEMENT DEATH OF REAL PROPERTY OWNER)** with **2.63%** of total downloads for all years.
- In 2024 **BOE-502-A (PRELIMINARY CHANGE OF OWNERSHIP REPORT)** is the most downloaded form, followed by **BOE-266 (CLAIM FOR HOMEOWNERS' PROPERTY TAX EXEMPTION)** and **BOE-502-D (CHANGE IN OWNERSHIP STATEMENT DEATH OF REAL PROPERTY OWNER)** respectively.
- 2024 Lien Year had 23 form revision changes vs 29, 36, 40, 21, 22 and 19 in 2023, 2022, 2021, 2020, 2019 and 2018, respectively.
- Prop 19 forms (7) downloads went from **1.05% of total downloads in 2020-21 FY** to **5.34% in 2023-24 FY, +400% increase.**
- Prop 19 forms (7) are popular, with **BOE-19-P (CLAIM FOR REASSESSMENT EXCLUSION FOR TRANSFER BETWEEN PARENT AND CHILD)** ranking 7 in 2023-24 FY vs 7 in 2022-23 FY and 19 in 2021-22 FY.
- Seven (7) of the forms have county specific income limits which are currently injected by the system in each form downloaded. This is a county specific process supporting our taxpayers statewide and showing some of the system custom capabilities besides header customization.
- When the BOE updated **23 forms' revisions** for 2024 all 47 participating counties had their forms updated simultaneously as e-Forms support team updated forms in e-Forms system, including all prop 19 changes during the year and annual county dependent income limits.
- **2024** Lien Year had **23** form revision changes vs 29, 33, and 40 in 2023, 2022 and 2021 respectively.

E-FORMS 2024-25 FY SUPPORT AND OPERATIONS SCHEDULE:

Part of the e-Forms 2023-24 FY support is to include all new forms revisions for all 111 supported forms and add any new assessor requested forms. The following is the updated completed schedule for the e-Forms project support for 2024-25 FY.

#	Date	Description	Status
1	10/25/2024	All new forms to be added for 2024 lien year to e-Forms environment must be submitted to support team for effort evaluation.	In Progress
2	11/01/2024	e-Forms support team will complete effort evaluation and provide <u>Coordinating Assessor</u> an effort report with all forms that can be added within the 2024-25 FY estimated budget.	In Progress
3	11/05/2024	All new BOE forms revision changes are frozen. Only revision changes available on BOE assessor web site accessed by <u>Coordinating Assessor</u> by this date will be added to e-Forms portal to be ready for county consumption by 12/15/2024. Any new forms revisions submitted by BOE or CAA after this date will be available after 01/01/2025.	In Progress
4	11/10/2024	<u>Coordinating Assessor</u> will provide e-Forms support team with all new forms revisions PDFs to be available in 2025 for analysis and comment.	In Progress
5	11/15/2024	e-Forms support team will conclude the analysis of the new 2025 forms revisions and report any impact items to <u>Coordinating Assessor</u> .	In Progress
6	11/25/2024	All counties 2024 income limits for forms: BOE-267-L1, BOE-236-A, BOE 267 L-A, BOE-267-L, BOE-267-H-A, BOE-267-H, BOE-237-A must be submitted to the e-Forms support team to be uploaded into the e-Forms environments for 2025 lien year.	In Progress
7	12/01/2024	All counties that want to provide an excel file with forms headers and forms usage for 2025 must submit the forms spreadsheet by this date to e-Forms support team. This data will be used for both TEST and PRODUCTION system for 2025. If counties do not provide a 2025 spreadsheet, the same headers and forms will be used as in 2024.	In Progress
8	12/15/2024	2025 e-Forms TEST site will be set up with all new 2025 forms revisions for counties users to review and provide feedback.	In Progress
9	12/15/2024	2025 e-Forms Production Site will be set up per final headers and forms usage you provided. If no changes were provided, 2024 data will be used.	In Progress
10	12/25/2024	All countries' final feedback and 2025 headers and form usage must be provided to the e-Forms support team. If 2025 headers file and form usage is not provided, the e-Forms Production will be set up with the same data and profiles used in previous year.	In Progress
11	01/01/2025	All 2025 Lien Forms will be the default form set to taxpayers to download	In Progress
12	07/01/2024 – 06/30/2025	Operations and Helpdesk Support is continually in progress 24/7/365.	In Progress

Note: Most important dates are in **bold**.

E-FORMS 2024-25 FY TAXPAYERS' PORTAL RELEASE SCHEDULE

e-Forms Taxpayers' Portal had a total of **39** releases over 2015-24 (10) fiscal years. For 2024-25 FY we had 4 scheduled releases for e-Forms Taxpayers' Portal as seen below:

#	Release	Description	Status
40	R 1.10.0 2024-12-15 Scheduled	2025 e-Forms Go Live (40th release) all completed 2025 e-Forms assets and features release including e-Signature Provider basic support	<u>In Progress</u>
41	R 1.10.1 2025-01-15 Scheduled	2025 e-Forms Improvements and Fixes (41st release) FIX: various bugs and issues IMP: updates to assessor info and county logos	<u>In Progress</u>
42	R 1.10.2 2025-02-01 Scheduled	2025 e-Forms Improvements and Fixes (42nd release) IMP: Azure Infrastructure Upgrades to reduce costs	<u>In Progress</u>
43	R 1.10.3 2025-03-01 Scheduled	2025 e-Forms Improvements and Fixes (43rd release) IMP: Azure Infrastructure Upgrades to reduce costs	<u>In Progress</u>

Note: Most important releases are in **bold**.

E-FORMS 2024-25 FY COUNTIES' PORTAL RELEASE SCHEDULE

e-Forms Counties' Portal had a total of **41** releases over 2015-24 fiscal (10) years. For 2024-25 FY we had 4 scheduled releases for e-Forms Counties' Portal as seen below:

#	Release	Description	Status
42	R 1.10.0 2024-12-15 Scheduled	2025 e-Forms Go Live (42nd release) all completed 2025 e-Forms assets and features release including e-Signature Provider basic support for County Portal	<u>In Progress</u>
43	R 1.10.1 2025-01-15 Scheduled	2025 e-Forms Improvements and Fixes (43rd release) FIX: various bugs and issues IMP: updates to assessor info and county logos	<u>In Progress</u>
44	R 1.10.2 2025-02-01 Scheduled	2025 e-Forms Improvements and Fixes (44th release) IMP: Azure Infrastructure Upgrades to reduce costs	<u>In Progress</u>
45	R 1.10.3 2025-03-01 Scheduled	2025 e-Forms Improvements and Fixes (45th release) IMP: Azure Infrastructure Upgrades to reduce costs	<u>In Progress</u>

Note: Most important releases are in **bold**.

E-FORMS DEVELOPMENT OVERVIEW

e-Forms Development Phase III (online form filing) project was placed on hold due to SDR 2.0 production priorities and fiscal years budgets constrains. In 2017 the development team has completed the e-Forms User Interface skins concepts (<http://caa-eforms-ux.moderniconcepts.com/>), PDF form fields analysis and PDF form filing analysis activities. e-Forms Test and Production portals are running using Microsoft Azure Datacenter model to provide the infrastructure for the e-Forms platform. e-Forms Phase III – online filing – would fit within an adjusted Microsoft Azure Datacenter model.

The e-Forms support team successfully fine-tuned our Azure Cloud System to achieve significant cost savings for the 2023-24 fiscal year without any loss in performance. Consequently, we reduced Azure Data Center costs for e-Forms from \$8,162 in 2022-23 to \$7,755 in 2023-24, resulting in a **5.2% reduction**. This follows a previous **reduction of 15%** in the prior fiscal year, culminating in a total reduction of **19.1% over two years**, surpassing our initial target of 10-15%, while in 10% YoY industry uptrend for azure data centers costs in last 2 years.

e-Forms development team completed a **basic integration with e-Signature providers i.e., DocuSign or SignEx**. This effort was completed in the last quarter of 2023-24 FY and was deployed in beta testing 6/30/2024. We are planning for full release at end of year. This provides counties the ability to provide taxpayers a link to DocuSign PowerForms (or equivalent) allowing basic support for county self-managed e-Signature Providers integration. Please contact e-Forms support via webmaster@capropeforms.org or phone **714-883-1030** to schedule a demo or a training session or to participate in our final User Acceptance Testing before release to all counties.

IMPACT ITEMS

- e-Forms Phase III (online form filing) development was placed on hold due to budgets constrains in 2017.
- The online forms filing analysis was completed. We have found some complex issues like form dependency on another form, attachments to forms, forms requiring multiple individuals' information and signatures etc. These items are being reviewed for effort and costs, however due to e-Forms Phase III (online form filing) Development being placed on hold, this effort was placed on hold also.
- **E-Signature basic integration was completed and released in beta on 06/30/2024. Please contact e-Forms support via webmaster@capropeforms.org or phone 714-883-1030 to schedule a demo or a training session or to participate in our final User Acceptance Testing before release to all counties.**
- During Fiscal Years 2024-26 operations, Modern iConcepts will implement a minimal upgrade for CAA Shared Service e-Forms 1.0 Taxpayer and County Portals, transitioning them to function on the enduring .NET framework 4.8.x. This particular framework version does not possess a Microsoft Support End date, extending its support beyond 2024. Consequently, both e-Forms 1.0 portals will operate on a classic .NET framework version that enjoys ongoing support from Microsoft. This alignment with the Microsoft classic .NET lifecycle ensures an extended lifespan for e-Forms 1.0, as the classic .NET version 4.8.1 retains its support without a specified end date, even as of July 2024.
- Out of scope work for 6 forms that use county specific income limits included in the fixed cost fees for 2024-25 and 2025-26 Fiscal years.

E-FORMS OUT SCOPE WORK REQUIRED

Back at beginning of June 2024 we received 6 form updates - 4 to existing forms and 2 new forms as listed below:

Revisions to existing:

1. BOE-267-L, Welfare Exemption Supplemental Affidavit, Housing-Lower Income Households
2. BOE-267-L1, Welfare Exemption Supplemental Affidavit, Low-Income Housing Property of Limited Partnership
3. BOE-267-L3, Welfare Exemption Supplemental Affidavit, Households Exceeding Low-Income Limits – "Over-Income" Tenant Data (140% AMI)
4. BOE-267-L-A, Lower Income Households Family Household Income Reporting Worksheet (140% AMI)

New Forms:

1. BOE-267-L4, Welfare Exemption Supplemental Affidavit, Households Exceeding Low-Income Limits - "Over-Income" Tenant Data (100% AMI)
2. BOE-267-L-B, Lower Income Households Family Household Income Reporting Worksheet (100% AMI)

Initially, all forms presented a challenge due to dependency on county-specific income limits. We released them temporarily on 7/01/2024 but had to retract them immediately upon realizing that all six forms (four updates and two new ones) disrupted the current county income limit injection software module in e-Forms, module built in 2014 that does not allow for form additions (2 new forms). Additionally, a new set of income limits, AMI100% is required for all six forms to be injected per county, which is not supported by the current e-Forms software module as well.

As a result, the scope of work has encountered significant challenges and has been delayed. We have to re-build a new county income limits injection module in e-Forms to be flexible in adding new forms and also support an additional income (AMI 100%). We will release a temporary solution by 08/15/2024, however we will need to re-code the entire module for county income limits in both taxpayer portal and county portal. This effort was not anticipated in the fixed fee contract, and I am proposing the following:

1. NO EXTRA COST to CAA

- a. Release a temporary limited solution
- b. spread out the out-of-scope development effort over 4 months of EF support to avoid CAA extra costs.
- c. Deploy the new county income limit module in 12/15/2024 as part of the regular operations and 2025 lien year release.

E-FORMS 1.0 MINIMAL UPGRADE

At present, Microsoft maintains two distinct and incompatible tracks for the .NET framework. E-Forms was originally constructed on the classic track of the .NET 4.5.2 Framework, which was the preferred choice in 2014. However, in 2015, Microsoft introduced a new track that has since emerged as the future replacement for the classic track. Importantly, this new track lacks backward compatibility. The most recent version within the classic track is 4.8.1, and it continues to receive support from Microsoft for the foreseeable future. In contrast, the new framework track has advanced to .NET 8.0, and migrating E-Forms 1.0 to this track would entail a threefold increase in effort due to incompatibility between the two tracks. Modern iConcepts suggests consolidating this endeavor with the development of e-Forms 2.0.

During Fiscal Year 2024-25 operations, Modern iConcepts will implement a **minimal** upgrade for CAA Shared Service e-Forms 1.0 Taxpayer and County Portals, transitioning them to function on the enduring .NET

framework 4.8.x. This particular framework version does not possess a Microsoft Support End date, extending its support well beyond 2024. Consequently, both e-Forms 1.0 portals will operate on a classic .NET framework version that enjoys ongoing support from Microsoft. This alignment with the Microsoft classic .NET lifecycle ensures an extended lifespan for e-Forms 1.0, as the classic .NET version 4.8.1 retains its support without a specified end date, as of July 2024.

As a cost saving, MiC team recommends to first conduct a **minimum** upgrade to .NET Framework Classic 4.8.1, version that Microsoft still supports for the foreseeable future, and later switch tracks to the new .NET track with e-Forms 2.0 development effort.

This upgrade costs a flat fee of **\$75,000** with 3 main efforts with individual deliveries and payments:

1. e-Forms 1.0 Azure SQL Database Upgrade to latest stable Azure SQL Database [1st PRIORITY]

- a. Database Data and Stored Procedures Clean Up, Configuring and Tuning
- b. Estimated Completion Date: **07/01/2025 if approved by 10/01/2024**
- c. Estimated Cost: **\$15,000**

2. e-Forms 1.0 Taxpayer Portal Web App Minimum Upgrade: [2nd PRIORITY]

- a. Upgrade from .NET 4.5.2 (Microsoft Support Ended) to .NET 4.8.x (Microsoft Open Support)
- b. Upgrade the Code Solution to the latest compatible version of Visual Studio
- c. Upgrade the 3rd Party Components to the latest compatible available components if allowed
- d. Estimated Completion Date: **07/01/2025 if approved by 10/01/2024**
- e. Estimated Cost: **\$35,000**

3. e-Forms 1.0 County Portal Web App Minimum Upgrade: [3rd PRIORITY]

- a. Upgrade from .NET 4.5.2 (Microsoft Support Ended) to .NET 4.8.x (Microsoft Open Support)
- b. Upgrade the Code Solution to the latest compatible version of Visual Studio
- c. Upgrade the 3rd Party Components to the latest compatible available components if allowed
- d. Estimated Completion Date: **07/01/2025 if approved by 10/01/2024**
- e. Estimated Cost: **\$25,000**

This system provides a statewide consistent on-line service for all taxpayers and county users. By providing this system we have enhanced how taxpayers can communicate and get services from Assessor departments now and into the future using modern technologies. This system by its use statistics is demonstrating taxpayers' interest and acceptance. **See Appendices A to K: e-Forms Usage Statistics.**

e-Forms are a major cost savings project for Assessors and BOE and a major shared service facility statewide. We hope you are taking advantage of the capability to save your taxpayers' time and reduce your department costs.

Thank you everyone on behalf of the Ad-Hoc Committee for your unwavering help and understanding. Our shared systems are stable, and we are moving forward.

Kristen DePaul, CAA Vice President, administrator of the Shared System Agreement
ct: CAA subcommittee on Shared Services

APPENDIX A: E-FORMS USAGE STATISTICS AS 10/01/2024

As October 1st, 2024, **47** counties out of 58 (81%) participate in e-Forms with the following highlights:

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- County participation is **47 out of 58** – that is **81% counties participation in the state of California.**
- Since the go-live date (01/05/2015), e-Forms has assisted taxpayers with **20,239,539 downloads/views** of custom county PDF forms for the **forty-seven (47)** participating counties.
- More than **67%** of the total downloads are conducted by taxpayers **after office hours and on weekends.** Taxpayers understand e-access to forms, and they are using e-Forms 24/7/365. This system allows counties to expand Assessor Public Services and Taxpayers Support to after-hours, and it has been recognized by the Taxpayers Rights Advocate for improvements to services provided to the public.
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- **2021 year** was a record year for e-Forms with over **3.45M downloads by end of 2021,** **+27%** YoY and **288K/month** average downloads/views, while 2022 year has a **242K/month** average download/view.
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- Prop 19 forms (7) are popular, with **BOE-19-P (CLAIM FOR REASSESSMENT EXCLUSION FOR TRANSFER BETWEEN PARENT AND CHILD)** ranking 7 in 2023-24 FY vs 7 in 2022-23 FY and 19 in 2021-22 FY.
- Seven (7) of the forms have county specific income limits which are currently injected by the system in each form downloaded. This is a county specific process supporting our taxpayers statewide and showing some of the system custom capabilities besides header customization.
- When the BOE updated **23 forms' revisions** for 2024 all 47 participating counties had their forms updated simultaneously as e-Forms support team updated forms in e-Forms system, including all prop 19 changes during the year and annual county dependent income limits.
- **2024** Lien Year had **23** form revision changes vs 29, 33, and 40 in 2023, 2022 and 2021 respectively.
- **Orange County** is the number one county with 1,184,939 forms downloaded representing 6.14% for the total downloads, followed by Sacramento and Alameda Counties with 3.45% and 3.00% respectively.
- Top 20 counties count for 54% and top 20 forms count for 37% of all forms downloaded as 10/01/2024.

APPENDIX B: COUNTY PARTICIPATION FOR 2023-24 FY

Below are the Statewide Counties participation details for the 11 fiscal years:

	Totals	Contract - 2015-2018 (3 yrs)			Contract - 2018-2020 (2 yrs)		Contract - 2020-2022 (2 yrs)		Contract - 2022-2024 (2 yrs)		Contract - 2024-2026 (2 yrs)	
		43	44	44	44	47	47	47	47	47	47	47
		2015-16 FY Operations	2016-17 FY Operations	2017-18 FY Operations	2018-19 FY Operations	2019-20 FY Operations	2020-21 FY Operations	2021-22 FY Operations	2022-23 FY Operations	2023-24 FY Operations	2024-25 FY Operations	2025-26 FY Operations
Code	County	2016 e-Forms	2017 e-Forms	2018 e-Forms	2019 e-Forms	2020 e-Forms	2021 e-Forms	2022 e-Forms	2023 e-Forms	2024 e-Forms	2025 e-Forms	2026 e-Forms
1	Alameda	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
2	Alpine	No	No	No	No	No	No	No	No	No	No	No
3	Amador	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
4	Butte	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
5	Calaveras	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
6	Colusa	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
7	Contra Costa	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
8	Del Norte	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
9	El Dorado	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
10	Fresno	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
11	Glenn	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
12	Humboldt	No	No	No	No	No	No	No	No	No	No	No
13	Imperial	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
14	Inyo	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
15	Kern	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
16	Kings	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
17	Lake	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
18	Lassen	No	No	No	No	No	No	No	No	No	No	No
19	Los Angeles	No	No	No	No	No	No	No	No	No	No	No
20	Madera	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
21	Marin	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
22	Mariposa	No	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
23	Mendocino	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
24	Merced	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
25	Modoc	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
26	Mono	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
27	Monterey	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
28	Napa	No	No	No	No	No	No	No	No	No	No	No
29	Nevada	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
30	Orange	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
31	Placer	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
32	Plumas	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
33	Riverside	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
34	Sacramento	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
35	San Benito	No	No	No	No	No	No	No	No	No	No	No
36	San Bernardino	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
37	San Diego	No	No	No	No	No	No	No	No	No	No	No
38	San Francisco	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
39	San Joaquin	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
40	San Luis Obispo	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
41	San Mateo	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
42	Santa Barbara	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
43	Santa Clara	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
44	Santa Cruz	No	No	No	No	No	No	No	No	No	No	No
45	Shasta	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
46	Sierra	No	No	No	No	No	No	No	No	No	No	No
47	Siskiyou	No	No	No	No	No	No	No	No	No	No	No
48	Solano	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
49	Sonoma	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
50	Stanislaus	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
51	Sutter	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
52	Tehama	No	No	No	No	No	No	No	No	No	No	No
53	Trinity	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
54	Tulare	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
55	Tuolumne	No	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
56	Ventura	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
57	Yolo	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
58	Yuba	No	No	No	No	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Totals		43	44	44	44	47	47	47	47	47	47	47

Note: YoY changes are marked in blue.

APPENDIX C: COUNTY FORMS DOWNLOADS AS OF 10/01/2024

#	Code	County	e-Forms Participation	Year 2024	Year 2023	Year 2022	Year 2021	Year 2020	Year 2019	Year 2018	Year 2017	Year 2016	Year 2015	Total	% of Total
1	30	Orange	Yes	116,177	115,553	130,317	163,900	155,771	130,051	136,388	103,482	89,221	82,058	1,222,918	6.04%
2	34	Sacramento	Yes	90,810	83,114	92,773	105,829	84,334	61,138	62,123	48,268	37,118	27,730	693,237	3.43%
3	1	Alameda	Yes	73,988	70,243	74,827	88,332	80,122	58,006	53,910	39,108	35,468	30,365	604,369	2.99%
4	38	San Francisco	Yes	79,938	74,338	76,958	94,846	71,777	53,735	57,494	42,008	32,202	20,256	603,552	2.98%
5	43	Santa Clara	Yes	69,445	58,116	75,189	82,625	66,664	51,353	50,460	35,292	33,615	30,907	553,666	2.74%
6	15	Kern	Yes	81,880	73,326	79,309	93,812	71,363	48,272	45,245	25,200	22,091	8,644	549,142	2.71%
7	36	San Bernardino	Yes	68,930	71,242	73,037	76,948	60,980	49,110	44,612	31,456	34,192	26,714	537,221	2.65%
8	3	Amador	Yes	70,243	67,209	72,556	93,172	72,161	44,831	45,399	24,523	14,319	7,788	512,201	2.53%
9	27	Monterey	Yes	67,511	53,427	75,997	91,267	68,419	42,240	42,764	28,716	23,708	12,281	506,330	2.50%
10	42	Santa Barbara	Yes	71,848	54,749	71,187	92,723	67,930	42,876	46,153	27,881	16,380	6,577	498,304	2.46%
11	20	Madera	Yes	72,133	60,125	73,695	90,657	66,807	42,186	39,758	24,927	17,236	10,210	497,734	2.46%
12	7	Contra Costa	Yes	68,857	68,904	71,401	82,800	64,315	43,715	44,495	22,857	14,810	7,105	489,259	2.42%
13	41	San Mateo	Yes	68,556	71,648	76,101	87,128	72,634	46,538	33,260	15,574	7,436	-	478,875	2.37%
14	33	Riverside	Yes	71,658	52,567	68,336	82,884	67,852	44,268	40,105	23,491	14,052	6,743	471,956	2.33%
15	14	Inyo	Yes	70,186	56,368	71,558	86,664	64,227	36,751	37,509	21,856	15,737	7,068	467,924	2.31%
16	57	Yolo	Yes	78,459	58,902	67,227	77,077	58,955	37,648	37,696	21,540	13,911	8,083	459,498	2.27%
17	56	Ventura	Yes	63,604	51,425	66,393	76,179	61,000	40,434	41,618	25,212	18,336	12,320	456,521	2.26%
18	39	San Joaquin	Yes	65,145	59,358	61,469	71,428	54,870	40,216	40,402	26,590	22,263	14,131	455,872	2.25%
19	6	Colusa	Yes	61,094	62,732	64,745	81,629	62,013	37,134	40,278	19,219	12,580	7,045	448,469	2.22%
20	17	Lake	Yes	65,039	55,810	66,173	78,712	62,875	37,868	37,533	21,451	14,342	7,543	447,346	2.21%
21	54	Tulare	Yes	67,496	49,932	59,249	79,428	64,881	38,628	41,931	21,475	15,518	5,822	444,360	2.20%
22	23	Mendocino	Yes	67,251	53,749	60,983	79,205	62,355	36,128	36,605	20,490	14,655	6,553	437,974	2.16%
23	8	Del Norte	Yes	69,787	63,180	66,494	68,927	57,758	36,184	39,463	18,411	10,584	5,146	435,934	2.15%
24	53	Trinity	Yes	80,298	48,739	55,450	73,701	64,074	36,767	38,463	19,657	10,979	7,060	435,188	2.15%
25	25	Modoc	Yes	58,322	50,825	63,478	80,596	62,704	38,250	38,991	19,780	14,400	7,588	434,934	2.15%
26	40	San Luis Obispo	Yes	66,614	49,335	55,773	75,914	60,023	38,628	39,716	21,208	14,571	6,287	428,069	2.12%
27	4	Butte	Yes	34,181	29,718	64,875	85,316	63,704	43,891	45,385	24,241	20,480	9,449	421,240	2.08%
28	51	Sutter	Yes	72,400	47,063	58,040	68,824	54,505	33,017	35,792	20,613	12,401	7,462	410,117	2.03%
29	48	Solano	Yes	59,134	46,162	52,199	59,035	54,429	33,417	34,628	23,836	22,432	13,475	398,747	1.97%
30	13	Imperial	Yes	54,423	50,189	58,884	69,267	51,036	33,021	33,290	19,521	11,501	6,925	388,057	1.92%
31	31	Placer	Yes	51,112	44,865	54,680	69,259	50,498	30,405	33,401	19,045	12,812	5,593	371,670	1.84%
32	49	Sonoma	Yes	68,990	48,715	52,284	56,878	44,757	31,950	27,382	14,614	6,743	3,204	355,517	1.76%
33	26	Mono	Yes	55,028	41,850	53,341	64,677	45,830	29,177	26,817	16,177	11,095	6,205	350,197	1.73%
34	5	Calaveras	Yes	46,761	48,787	51,883	58,767	49,227	28,100	31,864	15,456	12,159	6,442	349,446	1.73%
35	21	Marin	Yes	49,851	46,203	53,812	64,768	48,199	27,121	25,283	15,268	11,081	6,318	347,904	1.72%
36	29	Nevada	Yes	58,543	43,663	51,783	65,941	48,224	29,502	26,002	13,787	8,589	185	346,219	1.71%
37	32	Plumas	Yes	49,362	36,664	45,923	56,054	43,641	24,850	26,082	14,932	10,904	5,890	314,302	1.55%
38	11	Glenn	Yes	50,240	45,261	47,027	53,761	38,543	24,294	24,780	12,368	9,336	4,404	310,014	1.53%
39	45	Shasta	Yes	43,441	32,800	41,564	50,346	37,114	24,941	27,135	18,299	14,922	11,902	302,464	1.49%
40	22	Mariposa	Yes	66,813	56,475	61,041	62,844	48,341	5,728	-	-	-	-	301,242	1.49%
41	16	Kings	Yes	52,437	46,828	52,340	53,946	37,883	22,233	16,991	8,482	-	-	291,140	1.44%
42	24	Merced	Yes	46,746	36,177	44,173	52,327	37,621	21,403	21,302	12,452	8,616	4,748	285,565	1.41%
43	55	Tuolumne	Yes	67,319	48,095	52,593	55,652	47,533	12,176	-	-	-	-	283,368	1.40%
44	50	Stanislaus	Yes	45,194	31,666	39,426	45,739	34,821	20,452	19,170	11,184	5,731	2,455	255,838	1.26%
45	10	Fresno	Yes	28,898	25,478	39,500	40,663	27,497	15,935	19,752	13,754	10,569	9,554	231,600	1.14%
46	58	Yuba	Yes	49,310	33,747	36,645	39,119	26,896	5,491	-	-	-	-	191,208	0.94%
47	9	El Dorado	Yes	26,902	25,371	25,724	28,805	20,761	12,165	11,985	5,757	3,843	1,518	162,831	0.80%
48	2	Alpine	No	-	-	-	-	-	-	-	-	-	-	-	0.00%
49	12	Humboldt	No	-	-	-	-	-	-	-	-	-	-	-	0.00%
50	18	Lassen	No	-	-	-	-	-	-	-	-	-	-	-	0.00%
51	19	Los Angeles	No	-	-	-	-	-	-	-	-	-	-	-	0.00%
52	28	Napa	No	-	-	-	-	-	-	-	-	-	-	-	0.00%
53	35	San Benito	No	-	-	-	-	-	-	-	-	-	-	-	0.00%
54	37	San Diego	No	-	-	-	-	-	-	-	-	-	-	-	0.00%
55	44	Santa Cruz	No	-	-	-	-	-	-	-	-	-	-	-	0.00%
56	46	Sierra	No	-	-	-	-	-	-	-	-	-	-	-	0.00%
57	47	Siskiyou	No	-	-	-	-	-	-	-	-	-	-	-	0.00%
58	52	Tehama	No	-	-	-	-	-	-	-	-	-	-	-	0.00%
Total Counties			47	2,962,354	2,500,693	2,908,412	3,458,372	2,717,924	1,722,224	1,699,412	1,029,458	762,938	477,753	20,239,539	100.00%
Monthly Average				329,150	208,391	242,368	288,198	226,494	143,519	141,618	85,788	63,578	39,813		
Daily Average				10,812	6,851	7,968	9,475	7,446	4,718	4,656	2,820	2,090	1,309		
YoY%				57.80%	-14.02%	-15.90%	27.24%	57.81%	1.34%	65.08%	34.93%	59.69%			

APPENDIX D: TOP COUNTIES FORMS DOWNLOADS AS OF 10/01/2024

Forms Downloads Per County For All Years							
#	Code	County	e-Forms Participation	Total Downloads	Total Download Requestors	% of Total	Forms Downloaded per Taxpayer
1	30	Orange	Yes	1,222,918	217,514	6.04%	5.62
2	34	Sacramento	Yes	693,237	144,499	3.43%	4.80
3	1	Alameda	Yes	604,369	102,580	2.99%	5.89
4	38	San Francisco	Yes	603,552	116,374	2.98%	5.19
5	43	Santa Clara	Yes	553,666	88,550	2.74%	6.25
6	15	Kern	Yes	549,142	68,954	2.71%	7.96
7	36	San Bernardino	Yes	537,221	112,308	2.65%	4.78
8	3	Amador	Yes	512,201	30,504	2.53%	16.79
9	27	Monterey	Yes	506,330	39,930	2.50%	12.68
10	42	Santa Barbara	Yes	498,304	40,077	2.46%	12.43
11	20	Madera	Yes	497,734	32,152	2.46%	15.48
12	7	Contra Costa	Yes	489,259	31,376	2.42%	15.59
13	41	San Mateo	Yes	478,875	47,287	2.37%	10.13
14	33	Riverside	Yes	471,956	42,742	2.33%	11.04
15	14	Inyo	Yes	467,924	24,568	2.31%	19.05
16	57	Yolo	Yes	459,498	28,218	2.27%	16.28
17	56	Ventura	Yes	456,521	43,702	2.26%	10.45
18	39	San Joaquin	Yes	455,872	54,295	2.25%	8.40
19	6	Colusa	Yes	448,469	24,095	2.22%	18.61
20	17	Lake	Yes	447,346	25,311	2.21%	17.67
21	54	Tulare	Yes	444,360	25,568	2.20%	17.38
22	23	Mendocino	Yes	437,974	24,224	2.16%	18.08
23	8	Del Norte	Yes	435,934	24,025	2.15%	18.15
24	53	Trinity	Yes	435,188	22,727	2.15%	19.15
25	25	Modoc	Yes	434,934	23,427	2.15%	18.57
26	40	San Luis Obispo	Yes	428,069	23,454	2.12%	18.25
27	4	Butte	Yes	421,240	32,579	2.08%	12.93
28	51	Sutter	Yes	410,117	25,084	2.03%	16.35
29	48	Solano	Yes	398,747	46,608	1.97%	8.56
30	13	Imperial	Yes	388,057	28,104	1.92%	13.81
31	31	Placer	Yes	371,670	23,544	1.84%	15.79
32	49	Sonoma	Yes	355,517	42,842	1.76%	8.30
33	26	Mono	Yes	350,197	22,933	1.73%	15.27
34	5	Calaveras	Yes	349,446	21,861	1.73%	15.98
35	21	Marin	Yes	347,904	32,898	1.72%	10.58
36	29	Nevada	Yes	346,219	27,432	1.71%	12.62
37	32	Plumas	Yes	314,302	21,255	1.55%	14.79
38	11	Glenn	Yes	310,014	20,526	1.53%	15.10
39	45	Shasta	Yes	302,464	25,777	1.49%	11.73
40	22	Mariposa	Yes	301,242	21,348	1.49%	14.11
41	16	Kings	Yes	291,140	20,202	1.44%	14.41
42	24	Merced	Yes	285,565	22,040	1.41%	12.96
43	55	Tuolumne	Yes	283,368	23,235	1.40%	12.20
44	50	Stanislaus	Yes	255,838	29,891	1.26%	8.56
45	10	Fresno	Yes	231,600	37,265	1.14%	6.21
46	58	Yuba	Yes	191,208	18,846	0.94%	10.15
47	9	El Dorado	Yes	162,831	14,981	0.80%	10.87
48	2	Alpine	No	-	-	0.00%	0.00
49	12	Humboldt	No	-	-	0.00%	0.00
50	18	Lassen	No	-	-	0.00%	0.00
51	19	Los Angeles	No	-	-	0.00%	0.00
52	28	Napa	No	-	-	0.00%	0.00
53	35	San Benito	No	-	-	0.00%	0.00
54	37	San Diego	No	-	-	0.00%	0.00
55	44	Santa Cruz	No	-	-	0.00%	0.00
56	46	Sierra	No	-	-	0.00%	0.00
57	47	Siskiyou	No	-	-	0.00%	0.00
58	52	Tehama	No	-	-	0.00%	0.00
		Total Counties	47	20,239,539		100%	10.27

APPENDIX E: FORMS DOWNLOADED AS OF 10/01/2024

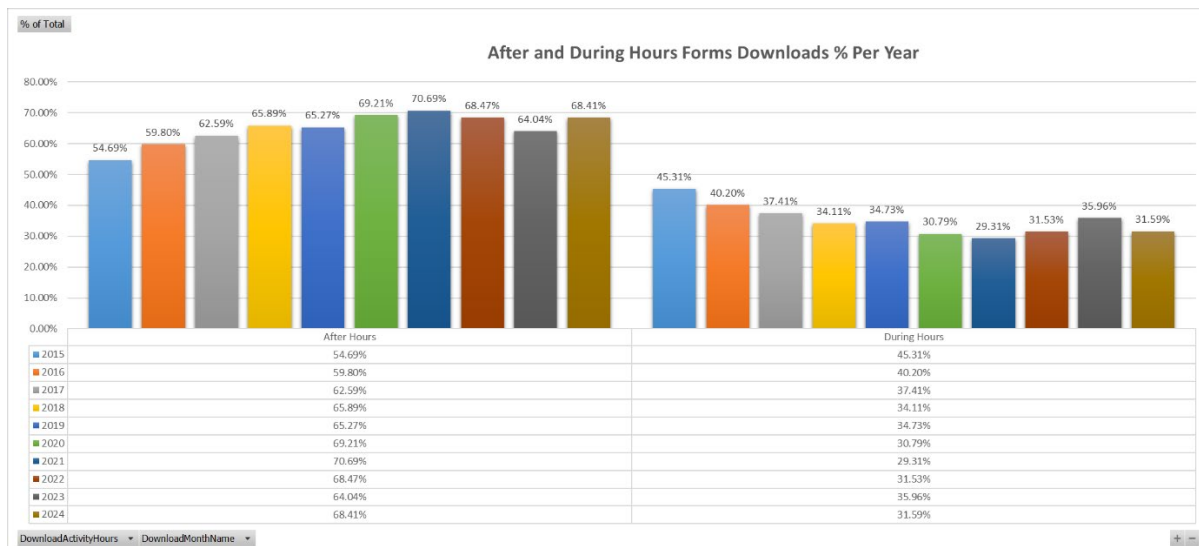
#	Form	Form Description	Counties Usage	Year 2024	Year 2023	Year 2022	Year 2021	Year 2020	Year 2019	Year 2018	Year 2017	Year 2016	Year 2015	Total	% of Total
1	BOE-502-A	PRELIMINARY CHANGE OF OWNERSHIP REPORT	47	134,519	146,868	150,882	192,710	153,272	126,313	119,007	89,950	84,448	72,944	1,270,913	6.28%
2	BOE-58-AH	CLAIM FOR REASSESSMENT EXCLUSION FOR TRANSFER BETWEEN PARE	47	48,689	51,567	64,418	103,543	98,550	72,222	71,582	56,955	49,384	40,748	657,658	3.25%
3	BOE-502-D	CHANGE IN OWNERSHIP STATEMENT DEATH OF REAL PROPERTY OWN	46	66,023	69,926	72,811	80,574	64,768	48,793	47,553	34,134	27,699	20,506	532,787	2.63%
4	BOE-266	CLAIM FOR HOMEOWNERS' PROPERTY TAX EXEMPTION	45	91,641	92,455	72,790	70,746	66,888	36,684	35,383	27,184	23,188	16,212	523,171	2.58%
5	CAA-FC01	CHANGE OF MAILING ADDRESS	40	42,760	45,895	51,024	63,092	63,782	42,562	39,380	24,334	24,255	22,774	419,699	2.07%
6	BOE-60-AH	CLAIM OF PERSON(S) AT LEAST 55 YEARS OF AGE FOR TRANSFER OF BA	47	36,476	35,895	45,267	58,179	48,784	34,052	34,036	24,028	18,996	13,329	349,042	1.72%
7	BOE-261-G	CLAIM FOR DISABLED VETERANS' PROPERTY TAX EXEMPTION	47	49,329	47,744	49,742	55,301	45,382	32,078	29,240	17,541	13,533	8,278	348,168	1.72%
8	BOE-502-AH	CHANGE OF OWNERSHIP STATEMENT	42	36,466	37,259	42,677	53,545	44,273	30,950	32,101	23,165	19,497	15,887	335,820	1.66%
9	BOE-58-G	CLAIM FOR REASSESSMENT EXCLUSION FOR TRANSFER FROM GRANDP	47	36,903	34,534	43,117	52,901	43,596	27,452	27,151	18,485	14,853	9,775	308,767	1.53%
10	BOE-267	CLAIM FOR WELFARE EXEMPTION (FIRST FILING)	47	36,652	34,344	40,786	47,632	37,673	25,796	25,923	16,361	11,394	7,154	283,715	1.40%
11	BOE-58-H	AFFIDAVIT OF COTENANT RESIDENCY	47	36,467	29,958	38,453	47,429	39,929	25,099	24,767	15,206	11,228	7,263	275,799	1.36%
12	BOE-64-SES	INITIAL PURCHASER CLAIM FOR SOLAR ENERGY SYSTEM NEW CONSTR	46	38,472	32,801	39,360	44,835	37,400	22,253	22,242	12,463	9,446	5,594	264,506	1.31%
13	BOE-62	DISABLED PERSONS CLAIM FOR TRANSFER OF BASE YEAR VALUE TO REI	47	32,906	29,288	39,740	47,021	37,537	21,411	20,820	12,807	9,325	6,636	256,491	1.27%
14	BOE-63	DISABLED PERSONS CLAIM FOR EXCLUSION OF NEW CONSTRUCTION F	47	33,396	29,634	38,785	45,467	36,338	21,192	20,515	11,909	8,604	5,237	251,077	1.24%
15	BOE-62-A	CERTIFICATE OF DISABILITY	47	33,949	29,348	36,546	43,672	35,175	20,995	21,323	12,816	9,016	5,376	248,216	1.23%
16	BOE-63-A	CLAIM FOR DISABLED ACCESSIBILITY CONSTRUCTION EXCLUSION FROM	47	33,423	30,005	37,321	44,567	34,738	21,015	20,583	11,818	8,312	5,101	246,883	1.22%
17	BOE-262-AH	CHURCH EXEMPTION PROPERTY USED SOLELY FOR RELIGIOUS WORSHI	47	31,905	27,737	32,352	40,692	33,549	21,378	22,107	12,749	9,385	5,709	237,563	1.17%
18	BOE-267-S	RELIGIOUS EXEMPTION	47	32,737	27,339	31,958	40,472	32,612	21,000	22,170	12,587	8,973	5,295	235,143	1.16%
19	BOE-68	CLAIM FOR BASE YEAR VALUE TRANSFER-ACQUISITION BY PUBLIC ENTI	45	30,183	27,528	36,190	42,193	33,623	19,816	19,163	10,974	8,065	4,717	232,452	1.15%
20	BOE-64	CLAIM FOR SEISMIC SAFETY CONSTRUCTION EXCLUSION FROM ASSESS	44	31,367	28,039	36,722	41,789	34,062	18,459	17,962	10,953	7,977	4,691	232,021	1.15%
21	BOE-267-L	WELFARE EXEMPTION SUPPLEMENTAL AFFIDAVIT, HOUSING — LOWER	47	32,195	26,146	32,036	39,877	32,823	21,342	21,488	12,592	8,210	4,392	230,901	1.14%
22	BOE-267-L1	WELFARE EXEMPTION SUPPLEMENTAL AFFIDAVIT, LOW-INCOME HOU	47	32,704	26,075	31,876	39,514	32,459	21,508	21,566	12,023	8,128	4,367	230,220	1.14%
23	BOE-263	LESSORS' EXEMPTION CLAIM	46	31,273	24,960	31,246	38,344	32,149	19,935	20,385	11,417	7,682	4,256	221,647	1.10%
24	BOE-261-GNT	DISABLED VETERANS' EXEMPTION CHANGE OF ELIGIBILITY REPORT	45	30,677	28,864	33,885	40,217	30,361	18,091	18,133	10,163	6,976	5,220	220,887	1.09%
25	BOE-260-B	CLAIM FOR EXEMPTION FROM PROPERTY TAXES OF AIRCRAFT OF HIST	47	31,918	25,171	30,419	38,695	31,874	18,902	19,416	10,663	8,069	4,369	219,496	1.08%
26	BOE-267-LA	LOWER INCOME HOUSEHOLDS FAMILY HOUSEHOLD INCOME REPORT	46	30,450	25,952	30,526	37,772	31,464	20,166	20,601	11,411	7,318	3,668	219,338	1.08%
27	BOE-267-H	WELFARE EXEMPTION SUPPLEMENTAL AFFIDAVIT, HOUSING — ELDERL	47	30,007	24,215	29,908	36,551	30,641	19,013	19,045	10,838	7,436	3,752	211,806	1.05%
28	BOE-60-NR	NOTICE OF RESCISSION OF CLAIM TO TRANSFER BASE YEAR VALUE TO I	46	30,717	24,048	30,278	37,264	31,848	18,400	17,355	9,838	7,413	3,928	211,089	1.04%
29	BOE-502-P	POSSESSORY INTERESTS ANNUAL USAGE REPORT	43	30,407	23,491	28,508	36,595	29,811	19,222	18,743	11,115	7,861	3,830	209,583	1.04%
30	BOE-268-A	PUBLIC SCHOOL EXEMPTION	46	30,000	24,589	28,668	35,515	28,979	18,470	20,028	11,012	7,348	3,909	208,518	1.03%
31	BOE-267-R	WELFARE EXEMPTION SUPPLEMENTAL AFFIDAVIT, REHABILITATION —	46	28,587	22,874	27,919	36,111	30,043	20,012	20,074	11,275	7,355	3,544	207,794	1.03%
32	BOE-560-A	AGGREGATE PRODUCTION REPORT (INCLUDES SAND, GRAVEL, STONE,	44	31,183	24,264	28,824	35,825	28,688	18,132	19,165	10,389	7,164	3,497	207,131	1.02%
33	BOE-268-B	FREE PUBLIC LIBRARY OR FREE MUSEUM CLAIM	46	30,337	23,675	27,888	35,883	29,460	18,628	19,393	10,888	7,040	3,794	206,986	1.02%
34	BOE-236	EXEMPTION OF LEASED PROPERTY USED EXCLUSIVELY FOR LOW-INCON	42	28,673	22,214	28,453	34,512	30,389	17,515	17,929	9,914	6,685	3,689	199,973	0.99%
35	BOE-265	CEMETERY EXEMPTION CLAIM	45	29,003	22,173	28,390	35,518	28,767	17,771	17,273	10,068	6,529	3,428	198,920	0.98%
36	BOE-577	AIRCRAFT PROPERTY STATEMENT	42	28,810	21,382	29,387	35,971	28,983	16,986	16,540	9,414	6,542	3,457	197,472	0.98%
37	BOE-267-A	CLAIM FOR WELFARE EXEMPTION (ANNUAL FILING)	42	27,833	22,350	26,945	34,432	27,806	17,739	18,376	10,801	7,066	3,410	196,758	0.97%
38	BOE-65-CP	CLAIM FOR TRANSFER OF BASE YEAR VALUE FROM QUALIFIED CONTAN	47	27,599	21,731	27,683	34,004	29,507	16,752	16,313	9,548	6,903	3,647	193,687	0.96%
39	BOE-263-C	CHURCH LESSORS' EXEMPTION CLAIM	44	27,508	21,731	26,769	34,136	27,524	16,925	17,032	10,260	7,013	3,378	192,857	0.95%
40	CAA-FC02	HOMEOWNERS' EXEMPTION TERMINATION NOTICE	39	27,508	22,806	29,235	34,156	26,909	15,449	15,775	9,677	6,598	4,244	192,357	0.95%
41	BOE-261-D	SERVICEMEMBERS CIVIL RELIEF ACT DECLARATION	42	27,032	21,450	26,357	32,784	28,456	16,728	16,504	10,286	7,182	3,762	190,541	0.94%
42	BOE-263-B	LESSEES' EXEMPTION CLAIM	44	28,074	21,842	26,004	33,161	27,722	16,780	16,952	9,871	6,409	3,422	190,237	0.94%
43	BOE-261	CLAIM FOR VETERANS' EXEMPTION	40	27,047	22,171	27,210	33,567	27,781	16,186	15,869	8,929	7,054	3,736	190,110	0.94%
44	BOE-236-A	SUPPLEMENTAL AFFIDAVIT FOR BOE-236 HOUSING — LOWER-INCOME	41	26,610	20,757	26,225	32,718	28,455	17,327	17,069	9,562	6,783	3,541	189,047	0.93%
45	BOE-576-D	VESSEL PROPERTY STATEMENT	47	27,371	20,784	26,078	32,937	27,390	18,042	16,673	9,899	6,437	3,217	188,828	0.93%
46	BOE-264-AH	COLLEGE EXEMPTION CLAIM	43	26,585	21,639	25,895	32,953	26,920	16,459	18,009	9,918	6,625	3,722	188,725	0.93%
47	BOE-65-P	CLAIM FOR INTRACOUNTY TRANSFER OF BASE YEAR VALUE TO REPLACI	42	26,832	20,661	27,148	32,345	29,043	18,234	16,074	9,124	6,098	3,105	188,664	0.93%
48	CAA-FC03	AGENT AUTHORIZATION	37	25,322	19,026	25,355	31,810	25,450	16,442	18,115	11,034	8,626	4,942	186,122	0.92%
49	BOE-267-H-A	ELDERLY OR HANDICAPPED FAMILIES FAMILY HOUSEHOLD INCOME RE	45	27,013	21,835	25,860	32,393	27,130	15,687	17,023	9,514	6,018	2,785	185,258	0.92%
50	BOE-65-PT	CLAIM FOR INTERCOUNTY TRANSFER OF BASE YEAR VALUE TO REPLACI	41	25,114	20,177	25,796	32,981	27,469	16,985	16,495	9,077	6,404	3,313	183,811	0.91%
51	BOE-571-C	POWER PLANT PROPERTY STATEMENT	37	35,404	17,935	23,314	30,021	24,170	16,581	13,198	9,296	5,872	2,805	178,596	0.88%
52	BOE-263-A	QUALIFIED LESSORS' EXEMPTION CLAIM	42	26,308	20,750	24,739	30,877	26,276	15,585	16,273	8,509	6,120	2,880	178,317	0.88%
53	BOE-269-AH	CLAIM FOR VETERANS' ORGANIZATION EXEMPTION	42	25,675	20,664	24,943	31,149	26,245	15,056	16,188	8,529	5,533	2,709	176,691	0.87%
54	BOE-265-NT	CEMETERY EXEMPTION CHANGE IN ELIGIBILITY OR TERMINATION NOT	40	24,211	19,542	23,537	30,288	24,876	15,961	16,343	8,880	5,909	2,691	172,265	0.85%
55	BOE-540-S	MUTUAL OR PRIVATE WATER COMPANY PROPERTY STATEMENT	41	26,171	19,845	23,178	29,648	24,523	15,316	15,790	8,237	5,444	2,778	170,930	0.84%
56	BOE-571-F2	REGISTERED AND SHOW HORSES OTHER THAN RACEHORSES	43	24,558	19,847	23,271	29,826	23,908	14,377	15,358	8,007	5,625	2,780	167,167	0.83%
57	BOE-270-AH	EXHIBITION EXEMPTION CLAIM FROM PROPERTY TAXES	40	23,733	19,336	22,552	29,253	23,972	15,048	15,864	8,493	5,673	2,579	166,503	0.82%
58	BOE-231-AH	WELFARE EXEMPTION SECTION 231 CHANGE IN ELIGIBILITY OR TERMIN	40	22,895	18,550	23,249	29,189	25,346	15,173	14,756	7,892	5,436	2,596	165,082	0.82%
59	BOE-560-B	MINING PRODUCTION REPORT (INCLUDES DIATOMITE, IRON, RARE EAF	39	24,689	19,004	22,854	29,144	23,395	14,116	15,230	8,018	5,548	2,582	164,580	0.81%
60	BOE-266-E	OWNERSHIP STATEMENT COOPERATIVE HOUSING CORPORATION	37	23,606	19,413	23,262	28,694	22,775	14,075	14,589	8,427	6,047	2,752	163,640	0.81%
61	BOE-267-O	WELFARE EXEMPTION SUPPLEMENTAL AFFIDAVIT, ORGANIZATIONS AN	47	27,308	21,265	24,722	28,390	23,543	15,286	13,301	6,987	-	-	160,802	0.79%
62	BOE-571-J	ANNUAL RACEHORSE TAX RETURN	42	24,173	18,377	22,305	28,106	23,094	13,898	13,628	7,443	5,202	2,641	158,867	0.78%
63	BOE-577-A	AIRPORT OPERATIONS REPORT	38	23,231	17,000	20,979	27,532	23,355	13,918	13,821	8,511	5,185	2,539	156,071	0.77%
64	BOE-19-P	CLAIM FOR REASSESSMENT EXCLUSION FORTRANSFER BETWEEN PAREI	47	37,614	44,887	43,215	26,149	-	-	-	-	-	-	151,865	0.75%
65	BOE-502-G	CHANGE IN OWNERSHIP STATEMENT OIL AND GAS PROPERTY	37	21,408	16,814	20,811	26,617	21,709	12,806	14,098	7,648	5,022	2,595	149,528	0.74%
66	BOE-260-A	CERTIFICATE AND AFFIDAVIT FOR EXEMPTION OF CERTAIN AIRCRAFT	36	21,922	16,863	20,960	26,453	21,690	12,875	13,321	7,189	5,115	2,637	149,025	0.74%
67	BOE-237-A	SUPPLEMENTAL AFFIDAVIT FOR BOE-237 HOUSING — LOWER-INCOME	35	20,278	16,319	20,300	25,948	22,280	13,748	13,040	7,398	5,042	2,438	146,221	0.72%
68	BOE-269-FIR	VETERANS' ORGANIZATION EXEMPTION ASSESSOR'S FIELD INSPECTION	36	21,226	17,210	20,657	25,546	21,815	12,501	12,988	7,620	4			

APPENDIX F: TOP 30 FORMS DOWNLOADED AS OF 10/01/2024

#	Form	Form Description	Counties Usage	Year 2024	Year 2023	Year 2022	Year 2021	Year 2020	Year 2019	Year 2018	Year 2017	Year 2016	Year 2015	Total	% of Total
1	BOE-502-A	PRELIMINARY CHANGE OF OWNERSHIP REPORT	47	134,519	146,868	150,882	192,710	153,272	126,313	119,007	89,950	84,448	72,944	1,270,913	13.11%
2	BOE-58-AH	CLAIM FOR REASSESSMENT EXCLUSION FOR TRANSFER BETWEEN PARENT AND CHILD	47	48,689	51,567	64,418	103,543	98,550	72,222	71,582	56,955	49,384	40,748	657,658	6.79%
3	BOE-502-D	CHANGE IN OWNERSHIP STATEMENT DEATH OF REAL PROPERTY OWNER	46	66,023	69,926	72,811	80,574	64,768	48,793	47,553	34,134	27,699	20,506	532,787	5.50%
4	BOE-266	CLAIM FOR HOMEOWNERS' PROPERTY TAX EXEMPTION	45	91,641	92,455	72,790	70,746	56,888	36,684	35,383	27,184	23,188	16,212	523,171	5.40%
5	CAA-FC01	CHANGE OF MAILING ADDRESS	40	42,760	45,807	51,024	62,567	63,782	42,506	39,380	24,334	24,255	22,774	419,189	4.32%
6	BOE-60-AH	CLAIM OF PERSON(S) AT LEAST 55 YEARS OF AGE FOR TRANSFER OF BASE YEAR VALUE TO REPLACEMENT DWELLING (IN	47	36,476	35,895	45,267	58,179	48,784	34,052	34,036	24,028	18,996	13,329	349,042	3.60%
7	BOE-261-G	CLAIM FOR DISABLED VETERANS' PROPERTY TAX EXEMPTION	47	49,329	47,744	49,742	55,301	45,382	32,078	29,240	17,541	13,533	8,278	348,168	3.59%
8	BOE-502-AH	CHANGE OF OWNERSHIP STATEMENT	42	36,466	37,259	42,677	53,545	44,273	30,950	32,101	23,165	19,497	15,887	335,820	3.46%
9	BOE-58-G	CLAIM FOR REASSESSMENT EXCLUSION FOR TRANSFER FROM GRANDPARENT TO GRANDCHILD	47	36,903	34,534	43,117	52,901	43,596	27,452	27,151	18,485	14,853	9,775	308,767	3.19%
10	BOE-267	CLAIM FOR WELFARE EXEMPTION (FIRST FILING)	47	36,652	34,344	40,786	47,632	37,673	25,796	25,923	16,361	11,394	7,154	283,715	2.93%
11	BOE-58-H	AFFIDAVIT OF COTENANT RESIDENCY	47	36,467	29,958	38,453	47,429	39,929	25,099	24,767	15,206	11,228	7,263	275,799	2.85%
12	BOE-64-SES	INITIAL PURCHASER CLAIM FOR SOLAR ENERGY SYSTEM NEW CONSTRUCTION EXCLUSION	46	38,472	32,801	39,360	44,835	37,040	22,253	22,242	12,463	9,446	5,594	264,506	2.73%
13	BOE-62	DISABLED PERSONS CLAIM FOR TRANSFER OF BASE YEAR VALUE TO REPLACEMENT DWELLING (INTRACOUNTY AND INTE	47	32,906	29,288	39,740	47,021	37,537	21,411	20,820	12,807	9,325	5,636	256,491	2.65%
14	BOE-63	DISABLED PERSONS CLAIM FOR EXCLUSION OF NEW CONSTRUCTION FOR OCCUPIED DWELLING	47	33,396	29,634	38,785	45,467	36,338	21,192	20,515	11,909	8,604	5,237	251,077	2.59%
15	BOE-62-A	CERTIFICATE OF DISABILITY	47	33,949	29,348	36,546	43,672	35,175	20,995	21,323	12,816	9,016	5,376	248,216	2.56%
16	BOE-63-A	CLAIM FOR DISABLED ACCESSIBILITY CONSTRUCTION EXCLUSION FROM ASSESSMENT FOR ADA COMPLIANCE	47	33,423	30,005	37,321	44,567	34,738	21,015	20,583	11,818	8,312	5,101	246,883	2.55%
17	BOE-262-AH	CHURCH EXEMPTION PROPERTY USED SOLELY FOR RELIGIOUS WORSHIP	47	31,905	27,737	32,352	40,692	33,549	21,378	22,107	12,749	9,385	5,709	237,563	2.45%
18	BOE-267-S	RELIGIOUS EXEMPTION	47	32,737	27,339	31,958	40,472	32,612	21,000	22,170	12,587	8,973	5,295	235,143	2.43%
19	BOE-68	CLAIM FOR BASE YEAR VALUE TRANSFER-ACQUISITION BY PUBLIC ENTITY	45	30,183	27,528	36,190	42,193	33,623	19,816	19,163	10,974	8,065	4,717	232,452	2.40%
20	BOE-64	CLAIM FOR SEISMIC SAFETY CONSTRUCTION EXCLUSION FROM ASSESSMENT	44	31,367	28,039	36,722	41,789	34,062	18,459	17,962	10,953	7,977	4,691	232,021	2.39%
21	BOE-267-L	WELFARE EXEMPTION SUPPLEMENTAL AFFIDAVIT, HOUSING — LOWER INCOME HOUSEHOLDS	47	32,195	26,146	32,036	39,877	32,823	21,342	21,488	12,292	8,210	4,392	230,801	2.38%
22	BOE-267-L1	WELFARE EXEMPTION SUPPLEMENTAL AFFIDAVIT, LOW-INCOME HOUSING PROPERTY OF LIMITED PARTNERSHIP	47	32,704	26,075	31,876	39,514	32,459	21,508	21,566	12,023	8,128	4,367	230,220	2.38%
23	BOE-263	LESSONS' EXEMPTION CLAIM	46	31,273	24,960	31,246	38,344	32,149	19,935	20,385	11,417	7,682	4,256	221,647	2.29%
24	BOE-261-GMT	DISABLED VETERANS' EXEMPTION CHANGE OF ELIGIBILITY REPORT	45	30,677	28,864	33,885	40,217	30,361	18,091	18,133	10,163	6,976	3,520	220,887	2.28%
25	BOE-260-B	CLAIM FOR EXEMPTION FROM PROPERTY TAXES OF AIRCRAFT OF HISTORICAL SIGNIFICANCE	47	31,918	25,171	30,419	38,695	31,874	18,902	19,416	10,663	8,069	4,369	219,496	2.26%
26	BOE-267-L-A	LOWER INCOME HOUSEHOLDS FAMILY HOUSEHOLD INCOME REPORTING WORKSHEET	46	30,450	25,952	30,526	37,772	31,464	20,166	20,611	11,411	7,318	3,668	219,338	2.26%
27	BOE-267-H	WELFARE EXEMPTION SUPPLEMENTAL AFFIDAVIT, HOUSING — ELDERLY OR HANDICAPPED FAMILIES	47	30,007	24,215	29,908	36,951	30,641	19,013	19,045	10,838	7,436	3,752	211,806	2.19%
28	BOE-60-NR	NOTICE OF RESCISSION OF CLAIM TO TRANSFER BASE YEAR VALUE TO REPLACEMENT DWELLING	46	30,717	24,048	30,278	37,264	31,848	18,400	17,355	9,838	7,413	3,928	211,089	2.18%
29	BOE-502-P	POSSESSORY INTERESTS ANNUAL USAGE REPORT	43	30,407	23,491	28,508	36,995	29,811	19,222	18,743	11,115	7,861	3,830	209,583	2.16%
30	BOE-268-A	PUBLIC SCHOOL EXEMPTION	46	30,000	24,589	28,668	35,515	28,979	18,470	20,028	11,012	7,348	3,909	208,518	2.15%
Total			46	1,224,611	1,141,587	1,308,291	1,596,579	1,323,980	884,513	869,778	567,191	454,019	322,217	9,692,766	100.00%

APPENDIX G: AFTER HOURS ACTIVITY AS OF 10/01/2024

Forms Downloads After Hours Summary					
#	Year	Activity Time	Counts	% Of Year	% of Total
1	2024	After Hours	2,026,686	68%	10.01%
2	2024	During Hours	935,668	32%	4.62%
3	2023	After Hours	1,601,416	64%	7.91%
4	2023	During Hours	899,277	36%	4.44%
5	2022	After Hours	1,991,446	68%	9.84%
6	2022	During Hours	916,966	32%	4.53%
7	2021	After Hours	2,444,615	71%	12.08%
8	2021	During Hours	1,013,756	29%	5.01%
9	2020	After Hours	1,881,140	69%	9.29%
10	2020	During Hours	836,784	31%	4.13%
11	2019	After Hours	1,124,096	65%	5.55%
12	2019	During Hours	598,128	35%	2.96%
13	2018	After Hours	1,119,714	66%	5.53%
14	2018	During Hours	579,698	34%	2.86%
15	2017	After Hours	644,370	63%	3.18%
16	2017	During Hours	385,088	37%	1.90%
17	2016	After Hours	456,258	60%	2.25%
18	2016	During Hours	306,680	40%	1.52%
19	2015	After Hours	261,265	55%	1.29%
20	2015	During Hours	216,488	45%	1.07%
Total			20,239,539	100%	

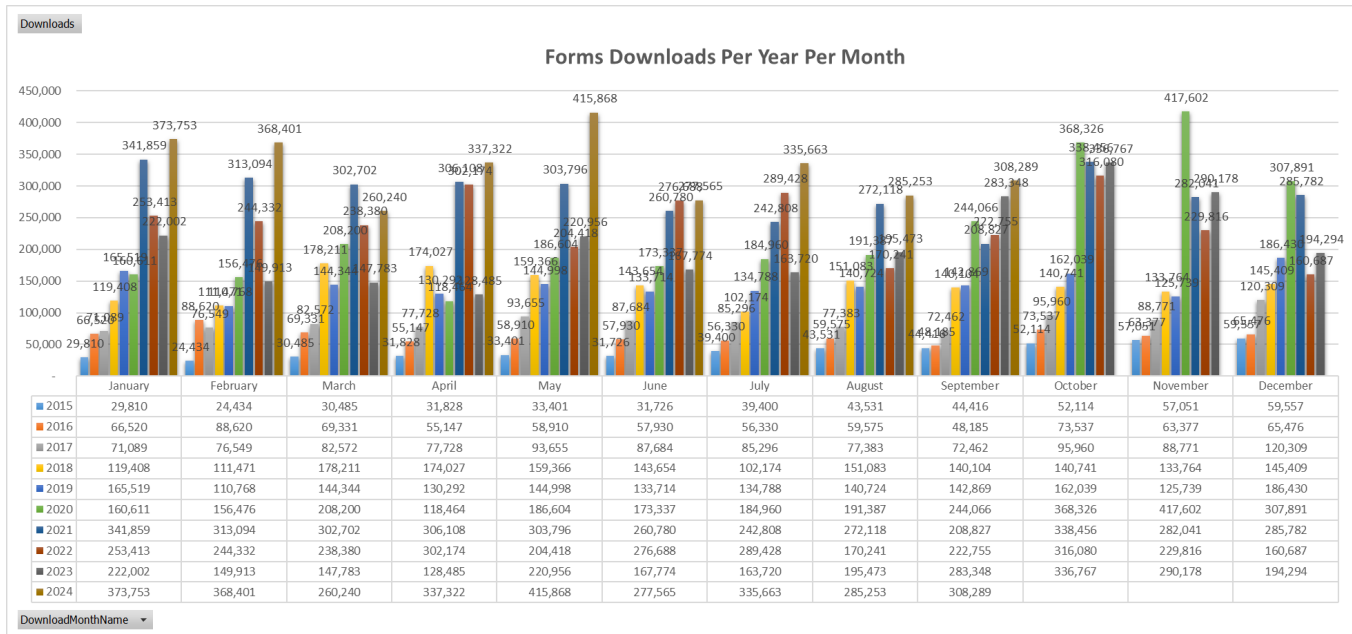


APPENDIX H: MONTHLY FORMS DOWNLOAD ACTIVITY AS OF 10/01/2024

Downloads	Years										
Month/Time		2015	2016	2017	2018	2019	2020	2021	2022	2023	2024 Grand Total
January		29,810	66,520	71,089	119,408	165,519	160,611	341,859	253,413	222,002	373,753
February		24,434	88,620	76,549	111,471	110,768	156,476	313,094	244,332	149,913	368,401
March		30,485	69,331	82,572	178,211	144,344	208,200	302,702	238,380	147,783	260,240
April		31,828	55,147	77,728	174,027	130,292	118,464	306,108	302,174	128,485	337,322
May		33,401	58,910	93,655	159,366	144,998	186,604	303,796	204,418	220,956	415,868
June		31,726	57,930	87,684	143,654	133,714	173,337	260,780	276,688	167,774	277,565
July		39,400	56,330	85,296	102,174	134,788	184,960	242,808	289,428	163,720	335,663
August		43,531	59,575	77,383	151,083	140,724	191,387	272,118	170,241	195,473	285,253
September		44,416	48,185	72,462	140,104	142,869	244,066	208,827	222,755	283,348	308,289
October		52,114	73,537	95,960	140,741	162,039	368,326	338,456	316,080	336,767	
November		57,051	63,377	88,771	133,764	125,739	417,602	282,041	229,816	290,178	
December		59,557	65,476	120,309	145,409	186,430	307,891	285,782	160,687	194,294	
Grand Total		477,753	762,938	1,029,458	1,699,412	1,722,224	2,717,924	3,458,371	2,908,412	2,500,693	2,962,354

% YoY	Years										
Month/Time		2015	2016	2017	2018	2019	2020	2021	2022	2023	2024
January		100.00%	223.15%	106.87%	167.97%	138.62%	97.03%	212.85%	74.13%	87.60%	168.36%
February		100.00%	362.69%	86.38%	145.62%	99.37%	141.26%	200.09%	78.04%	61.36%	245.74%
March		100.00%	227.43%	119.10%	215.82%	81.00%	144.24%	145.39%	78.75%	61.99%	176.10%
April		100.00%	173.27%	140.95%	223.89%	74.87%	90.92%	258.40%	98.71%	42.52%	262.54%
May		100.00%	176.37%	158.98%	170.16%	90.98%	128.69%	162.80%	67.29%	108.09%	188.21%
June		100.00%	182.59%	151.36%	163.83%	93.08%	129.63%	150.45%	106.10%	60.64%	165.44%
July		100.00%	142.97%	151.42%	119.79%	131.92%	137.22%	131.28%	119.20%	56.57%	205.02%
August		100.00%	136.86%	129.89%	195.24%	93.14%	136.00%	142.18%	62.56%	114.82%	145.93%
September		100.00%	108.49%	150.38%	193.35%	101.97%	170.83%	85.56%	106.67%	127.20%	108.80%
October		100.00%	141.11%	130.49%	146.67%	115.13%	227.31%	91.89%	93.39%	106.54%	
November		100.00%	111.09%	140.07%	150.68%	94.00%	332.12%	67.54%	81.48%	126.27%	
December		100.00%	109.94%	183.75%	120.86%	128.21%	165.15%	92.82%	56.23%	120.91%	
Grand Total		100.00%	159.69%	134.93%	165.08%	101.34%	157.81%	127.24%	84.10%	85.98%	118.46%

% YoY	Years										
Month/Time		2014-2015 FY	2015-2016 FY	2016-2017 FY	2017-2018 FY	2018-2019 FY	2019-2020 FY	2020-2021 FY	2021-2022 FY	2022-2023 FY	2023-2024 FY
January		100.00%	223.15%	106.87%	167.97%	138.62%	97.03%	212.85%	74.13%	87.60%	168.36%
February		100.00%	362.69%	86.38%	145.62%	99.37%	141.26%	200.09%	78.04%	61.36%	245.74%
March		100.00%	227.43%	119.10%	215.82%	81.00%	144.24%	145.39%	78.75%	61.99%	176.10%
April		100.00%	173.27%	140.95%	223.89%	74.87%	90.92%	258.40%	98.71%	42.52%	262.54%
May		100.00%	176.37%	158.98%	170.16%	90.98%	128.69%	162.80%	67.29%	108.09%	188.21%
June		100.00%	182.59%	151.36%	163.83%	93.08%	129.63%	150.45%	106.10%	60.64%	165.44%
July				142.97%	151.42%	119.79%	131.92%	137.22%	131.28%	119.20%	56.57%
August				136.86%	129.89%	195.24%	93.14%	136.00%	142.18%	62.56%	114.82%
September				108.49%	150.38%	193.35%	101.97%	170.83%	85.56%	106.67%	127.20%
October				141.11%	130.49%	146.67%	115.13%	227.31%	91.89%	93.39%	106.54%
November				111.09%	140.07%	150.68%	94.00%	332.12%	67.54%	81.48%	126.27%
December				109.94%	183.75%	120.86%	128.21%	165.15%	92.82%	56.23%	120.91%
Grand Total		100.00%	381.17%	123.57%	166.67%	115.19%	115.42%	186.82%	88.90%	77.03%	144.15%



APPENDIX I: ANNUAL FORMS DOWNLOAD ACTIVITY AS OF 10/01/2024

Year/County	Downloads	Rank	% of Total	% YoY	% YoY Growth	FY/County	Downloads	Rank	% of Total	% YoY	% YoY Growth
2015	477,753	10	2.36%	100.00%		2014-2015 FY	181,684	11	0.90%	100.00%	
2016	762,938	9	3.77%	159.69%	59.69%	2015-2016 FY	692,527	10	3.42%	381.17%	281.17%
2017	1,029,458	8	5.09%	134.93%	34.93%	2016-2017 FY	855,757	9	4.23%	123.57%	23.57%
2018	1,699,412	7	8.40%	165.08%	65.08%	2017-2018 FY	1,426,318	7	7.05%	166.67%	66.67%
2019	1,722,224	6	8.51%	101.34%	1.34%	2018-2019 FY	1,642,910	6	8.12%	115.19%	15.19%
2020	2,717,924	4	13.43%	157.81%	57.81%	2019-2020 FY	1,896,281	5	9.37%	115.42%	15.42%
2021	3,458,371	1	17.09%	127.24%	27.24%	2020-2021 FY	3,542,571	1	17.50%	186.82%	86.82%
2022	2,908,412	3	14.37%	84.10%	-15.90%	2021-2022 FY	3,149,437	3	15.56%	88.90%	-11.10%
2023	2,500,693	5	12.36%	85.98%	-14.02%	2022-2023 FY	2,425,920	4	11.99%	77.03%	-22.97%
2024	2,962,354	2	14.64%	118.46%	18.46%	2023-2024 FY	3,496,929	2	17.28%	144.15%	44.15%
Grand Total	20,239,539		100.00%			2024-2025 FY	929,205	8	4.59%	26.57%	-73.43%
						Grand Total	20,239,539		100.00%		

Year/County	Downloads	Rank	% of Total	% YoY	% YoY Growth	FY/County	Downloads	Rank	% of Total	% YoY	% YoY Growth
± 2015	477,753		2.36%	100.00%		± 2014-2015 FY	181,684		0.90%	100.00%	
± 2016	762,938		3.77%	159.69%	59.69%	± 2015-2016 FY	692,527		3.42%	381.17%	281.17%
± 2017	1,029,458		5.09%	134.93%	34.93%	± 2016-2017 FY	855,757		4.23%	123.57%	23.57%
± 2018	1,699,412		8.40%	165.08%	65.08%	± 2017-2018 FY	1,426,318		7.05%	166.67%	66.67%
± 2019	1,722,224		8.51%	101.34%	1.34%	± 2018-2019 FY	1,642,910		8.12%	115.19%	15.19%
± 2020	2,717,924		13.43%	157.81%	57.81%	± 2019-2020 FY	1,896,281		9.37%	115.42%	15.42%
± 2021	3,458,371		17.09%	127.24%	27.24%	± 2020-2021 FY	3,542,571		17.50%	186.82%	86.82%
± 2022	2,908,412		14.37%	84.10%	-15.90%	± 2021-2022 FY	3,149,437		15.56%	88.90%	-11.10%
± 2023	2,500,693		12.36%	85.98%	-14.02%	± 2022-2023 FY	2,425,920		11.99%	77.03%	-22.97%
± 2024	2,962,354		14.64%	118.46%	18.46%	± 2023-2024 FY	3,496,929		17.28%	144.15%	44.15%
Alameda	73,988	7	2.50%	100.00%		Alameda	89,245	7	2.55%	100.00%	
Amador	70,243	12	2.37%	100.00%		Amador	85,292	10	2.44%	100.00%	
Butte	34,181	45	1.15%	100.00%		Butte	38,734	45	1.11%	100.00%	
Calaveras	46,761	41	1.58%	100.00%		Calaveras	58,634	39	1.68%	100.00%	
Colusa	61,094	29	2.06%	100.00%		Colusa	75,483	27	2.16%	100.00%	
Contra Costa	68,857	18	2.32%	100.00%		Contra Costa	82,820	13	2.37%	100.00%	
Del Norte	69,787	14	2.36%	100.00%		Del Norte	83,479	12	2.39%	100.00%	
El Dorado	26,902	47	0.91%	100.00%		El Dorado	32,326	46	0.92%	100.00%	
Fresno	28,898	46	0.98%	100.00%		Fresno	32,026	47	0.92%	100.00%	
Glenn	50,240	37	1.70%	100.00%		Glenn	59,668	37	1.71%	100.00%	
Imperial	54,423	34	1.84%	100.00%		Imperial	65,189	33	1.86%	100.00%	
Inyo	70,186	13	2.37%	100.00%		Inyo	80,588	19	2.30%	100.00%	
Kern	81,880	3	2.76%	100.00%		Kern	97,797	3	2.80%	100.00%	
Lake	65,039	27	2.20%	100.00%		Kings	61,702	36	1.76%	100.00%	
Madera	72,133	9	2.43%	100.00%		Lake	74,251	29	2.12%	100.00%	
Marin	49,851	38	1.68%	100.00%		Madera	82,452	14	2.36%	100.00%	
Mendocino	67,251	23	2.27%	100.00%		Marin	59,117	38	1.69%	100.00%	
Merced	46,746	42	1.58%	100.00%		Mariposa	76,412	26	2.19%	100.00%	
Modoc	58,322	32	1.97%	100.00%		Mendocino	77,620	22	2.22%	100.00%	
Mono	55,028	33	1.86%	100.00%		Merced	51,964	43	1.49%	100.00%	
Monterey	67,511	20	2.28%	100.00%		Modoc	70,644	30	2.02%	100.00%	
Nevada	58,543	31	1.98%	100.00%		Mono	65,084	34	1.86%	100.00%	
Orange	116,177	1	3.92%	100.00%		Monterey	77,042	24	2.20%	100.00%	
Placer	51,112	36	1.73%	100.00%		Nevada	68,261	32	1.95%	100.00%	
Plumas	49,362	39	1.67%	100.00%		Orange	144,634	1	4.14%	100.00%	
Riverside	71,658	11	2.42%	100.00%		Placer	62,407	35	1.78%	100.00%	
Sacramento	90,810	2	3.07%	100.00%		Plumas	55,783	40	1.60%	100.00%	
San Bernardino	68,930	17	2.33%	100.00%		Riverside	80,941	17	2.31%	100.00%	
San Francisco	79,938	5	2.70%	100.00%		Sacramento	110,683	2	3.17%	100.00%	
San Joaquin	65,145	26	2.20%	100.00%		San Bernardino	87,519	9	2.50%	100.00%	
San Luis Obispo	66,614	25	2.25%	100.00%		San Francisco	97,388	4	2.78%	100.00%	
Santa Barbara	71,848	10	2.43%	100.00%		San Joaquin	80,664	18	2.31%	100.00%	
Santa Clara	69,445	15	2.34%	100.00%		San Luis Obispo	78,384	21	2.24%	100.00%	
Shasta	43,441	44	1.47%	100.00%		San Mateo	88,484	8	2.53%	100.00%	
Solano	59,134	30	2.00%	100.00%		Santa Barbara	84,201	11	2.41%	100.00%	
Sonoma	68,990	16	2.33%	100.00%		Santa Clara	82,368	15	2.36%	100.00%	
Stanislaus	45,194	43	1.53%	100.00%		Shasta	50,532	44	1.45%	100.00%	
Sutter	72,400	8	2.44%	100.00%		Solano	70,146	31	2.01%	100.00%	
Trinity	80,298	4	2.71%	100.00%		Sonoma	79,732	20	2.28%	100.00%	
Tulare	67,496	21	2.28%	100.00%		Stanislaus	52,571	42	1.50%	100.00%	
Ventura	63,604	28	2.15%	100.00%		Sutter	81,863	16	2.34%	100.00%	
Yolo	78,459	6	2.65%	100.00%		Trinity	89,715	6	2.57%	100.00%	
San Mateo	68,556	19	2.31%	100.00%		Tulare	77,307	23	2.21%	100.00%	
Mariposa	66,813	24	2.26%	100.00%		Tuolumne	76,495	25	2.19%	100.00%	
Tuolumne	67,319	22	2.27%	100.00%		Ventura	74,455	28	2.13%	100.00%	
Kings	52,437	35	1.77%	100.00%		Yolo	90,079	5	2.58%	100.00%	
Yuba	49,310	40	1.66%	100.00%		Yuba	54,748	41	1.57%	100.00%	
Grand Total	20,239,539		100.00%			± 2024-2025 FY	929,205		4.59%	26.57%	-73.43%
						Grand Total	20,239,539		100.00%		

Note: YoY form revisions changes are marked in red

APPENDIX K: COUNTIES FORMS DOWNLOAD ACTIVITY AS OF 10/01/2024

County/Agency/Month	2015				2016				2017				2018				2019				2020				2021				2022				2023				Total Downloads	Total Rank	Total % of Year	Total % YoY						
	Downloads	Rank	% of Year	% YoY	Downloads	Rank	% of Year	% YoY	Downloads	Rank	% of Year	% YoY	Downloads	Rank	% of Year	% YoY	Downloads	Rank	% of Year	% YoY	Downloads	Rank	% of Year	% YoY	Downloads	Rank	% of Year	% YoY	Downloads	Rank	% of Year	% YoY														
Alameda	30,365	3	6.36%	100.00%	35,468	3	4.65%	116.81%	39,108	4	3.80%	110.26%	53,910	4	3.17%	137.85%	58,006	3	3.17%	107.60%	80,122	3	2.95%	138.13%	88,332	9	2.55%	110.25%	74,827	8	2.57%	84.71%	70,243	7	2.81%	93.87%	73,988	7	2.50%	105.33%	604,369	3	2.99%			
Alameda	7,788	17	1.63%	100.00%	14,319	23	1.88%	183.86%	24,323	13	2.38%	171.26%	45,399	7	2.67%	185.13%	44,831	9	2.60%	98.75%	72,161	5	2.66%	160.90%	71,556	11	2.49%	77.87%	67,209	9	2.69%	92.63%	70,141	12	2.73%	104.51%	512,201	8	2.53%							
Butte	9,449	14	1.98%	100.00%	20,480	11	2.68%	216.74%	24,241	14	2.35%	118.36%	45,385	8	2.67%	187.22%	43,891	11	2.55%	96.71%	63,704	17	2.34%	145.14%	85,316	12	2.47%	133.93%	64,875	20	2.23%	76.04%	29,718	45	1.15%	115.02%	421,240	27	2.08%							
Calaveras	6,442	29	1.35%	100.00%	12,159	29	1.59%	188.75%	15,456	34	1.50%	127.12%	31,864	32	1.88%	206.16%	28,100	34	1.63%	88.19%	49,227	32	1.81%	175.19%	58,767	36	1.70%	119.38%	51,883	38	1.78%	88.29%	48,787	28	1.95%	94.03%	46,761	41	1.58%	95.85%	349,446	34	1.73%			
Colusa	7,045	24	1.47%	100.00%	12,580	27	1.65%	178.57%	19,219	28	1.87%	152.77%	40,278	16	2.28%	190.57%	37,134	22	2.16%	92.19%	62,013	21	2.28%	167.00%	81,629	16	2.30%	131.63%	64,745	21	2.23%	79.32%	62,732	11	2.51%	96.89%	61,094	29	2.06%	97.39%	448,469	19	2.22%			
Contra Costa	7,105	21	1.49%	100.00%	14,610	18	1.94%	206.44%	22,857	17	2.22%	154.33%	44,985	11	2.62%	194.67%	43,715	12	2.54%	98.25%	64,315	14	2.37%	147.12%	82,800	14	2.39%	128.74%	74,401	13	2.45%	86.23%	68,904	8	2.76%	96.50%	68,857	18	2.32%	99.93%	489,259	12	2.42%			
Del Norte	5,146	36	1.08%	100.00%	10,584	35	1.39%	205.67%	18,411	30	1.79%	173.85%	39,463	20	2.32%	214.34%	36,184	25	2.10%	91.69%	57,758	26	2.13%	159.62%	68,927	29	1.99%	115.34%	66,494	17	2.29%	96.47%	63,180	10	2.53%	95.02%	69,787	14	2.36%	110.46%	435,934	23	2.15%			
El Dorado	1,518	41	0.32%	100.00%	3,843	43	0.50%	253.16%	5,757	44	0.56%	149.80%	11,495	44	0.71%	208.18%	12,165	44	0.71%	101.50%	20,761	47	0.76%	170.66%	28,805	47	0.83%	138.75%	25,724	47	0.88%	89.30%	25,371	47	1.01%	98.63%	26,902	47	0.91%	106.03%	162,831	47	0.80%			
Fresno	9,554	13	2.00%	100.00%	10,569	36	1.39%	110.62%	13,754	39	1.34%	130.14%	19,752	41	1.16%	143.61%	15,935	42	0.93%	80.68%	27,497	45	1.01%	172.56%	40,663	45	1.18%	147.88%	39,500	44	1.36%	97.14%	25,478	46	1.02%	64.50%	58,998	46	0.98%	113.42%	231,600	45	1.14%			
Glen	4,404	38	0.92%	100.00%	9,336	37	1.22%	211.99%	12,368	41	1.20%	132.48%	24,780	39	1.46%	200.36%	24,294	38	1.41%	94.04%	38,543	40	1.42%	158.65%	53,761	41	1.55%	139.48%	47,027	40	1.62%	87.47%	45,241	36	1.81%	96.24%	50,240	37	1.70%	110.11%	310,104	38	1.53%			
Imperial	6,925	25	1.45%	100.00%	11,501	30	1.51%	166.08%	19,521	27	1.80%	169.33%	33,290	30	1.96%	170.53%	33,021	28	1.92%	99.19%	51,036	30	1.88%	154.56%	69,267	27	2.00%	135.72%	58,884	27	2.02%	85.01%	50,189	25	2.01%	92.23%	54,423	34	1.84%	108.44%	388,057	30	1.92%			
Inyo	7,068	22	1.48%	100.00%	15,737	15	2.06%	222.56%	21,856	18	2.12%	138.88%	37,509	25	2.21%	171.62%	36,751	24	2.13%	97.98%	64,227	15	2.36%	174.76%	86,664	11	2.51%	134.93%	71,558	12	2.46%	82.57%	56,368	17	2.25%	78.77%	70,186	13	2.37%	124.51%	467,924	15	2.31%			
Kern	8,644	15	1.81%	100.00%	22,091	10	2.90%	255.65%	25,200	11	2.45%	114.07%	45,245	9	2.66%	179.54%	48,272	7	2.80%	106.69%	71,363	7	2.63%	147.46%	93,812	4	2.71%	131.67%	79,309	3	2.76%	84.54%	73,326	4	2.93%	92.46%	81,880	3	2.76%	111.67%	549,142	6	2.71%			
Kings		0.00%				0.00%				8,482	43	0.82%		16,991	43	1.00%	200.32%	22,233	39	1.29%	130.85%	37,883	41	1.39%	170.39%	53,946	40	1.56%	142.40%	52,340	35	1.80%	97.02%	46,828	33	1.87%	89.47%	52,437	35	1.77%	111.98%	291,140	41	1.44%		
Lake	7,543	19	1.58%	100.00%	14,342	22	1.86%	190.14%	21,451	21	2.08%	149.57%	37,533	24	2.21%	174.97%	37,868	20	2.20%	100.89%	62,875	18	2.31%	166.04%	78,712	20	2.28%	125.19%	66,173	19	2.28%	84.07%	55,810	18	2.23%	84.34%	65,039	27	2.20%	116.54%	447,346	20	2.21%			
Madiera	10,210	12	1.41%	100.00%	17,236	13	2.26%	168.81%	24,927	12	2.42%	144.62%	39,758	18	2.34%	159.50%	42,186	15	2.45%	106.11%	66,807	11	2.46%	158.36%	90,657	8	2.62%	135.70%	73,695	9	2.53%	81.29%	60,125	12	2.40%	81.59%	72,133	9	2.43%	119.97%	497,734	11	2.46%			
Marin	6,318	30	1.32%	100.00%	11,081	32	1.45%	175.39%	15,268	35	1.48%	137.79%	25,283	38	1.49%	165.99%	27,121	35	1.57%	107.27%	48,199	35	1.77%	177.72%	64,768	32	1.87%	134.38%	53,812	32	1.85%	83.08%	46,203	34	1.85%	85.86%	49,851	38	1.68%	107.91%	347,904	35	1.72%			
Mariposa		0.00%				0.00%					0.00%				0.00%					5,728	45	0.33%		48,341	33	1.78%	843.94%	62,844	34	1.82%	130.00%	61,041	24	2.10%	97.13%	56,475	16	2.26%	92.52%	66,813	24	2.26%	118.30%	301,242	40	1.49%
Mendocino	6,553	28	1.37%	100.00%	14,655	19	1.92%	223.64%	20,490	24	1.99%	139.82%	36,065	26	2.15%	178.65%	36,128	26	2.10%	98.70%	62,355	20	2.29%	172.59%	79,205	19	2.29%	127.02%	60,983	25	2.10%	76.99%	53,749	20	2.15%	88.14%	67,251	23	2.27%	125.12%	437,974	22	2.16%			
Modoc	7,588	18	1.59%	100.00%	14,400	21	1.89%	189.77%	19,780	25	1.92%	137.36%	38,991	21	2.29%	197.12%	38,250	19	2.22%	98.10%	62,704	19	2.31%	163.93%	80,596	17	2.33%	128.53%	63,478	22	2.18%	78.76%	50,825	24	2.03%	80.07%	58,322	32	1.97%	114.75%	434,934	25	2.15%			
Mono	6,205	32	1.30%	100.00%	11,095	31	1.45%	178.81%	16,177	32	1.57%	145.80%	26,817	35	1.58%	165.77%	29,177	33	1.69%	108.80%	45,830	37	1.69%	157.08%	64,677	33	1.87%	141.12%	53,341	33	1.83%	82.47%	41,850	39	1.67%	78.46%	55,028	33	1.86%	131.49%	350,197	33	1.79%			
Monterey	12,281	10	2.57%	100.00%	23,708	7	3.11%	193.05%	28,716	7	2.79%	121.12%	42,764	12	2.52%	168.92%	42,240	14	2.45%	98.77%	68,419	8	2.52%	161.98%	91,267	7	2.64%	133.99%	75,997	6	2.61%	83.27%	53,427	21	2.14%	70.30%	67,511	20	2.28%	126.36%	506,330	9	2.50%			
Nevada	185	42	0.04%	100.00%	8,589	39	1.11%	4642.70%	13,787	38	1.34%	160.32%	26,002	37	1.53%	188.60%	29,502	32	1.71%	113.46%	48,224	34	1.77%	163.46%	65,941	31	1.91%	136.74%	51,783	39	1.78%	78.53%	43,663	38	1.75%	84.22%	58,543	31	1.98%	134.08%	346,219	36	1.71%			
Orange	82,058	1	17.18%	100.00%	89,221	1	11.69%	108.73%	103,482	1	10.05%	115.98%	136,388	1	8.03%	131.80%	130,051	1	7.55%	95.35%	155,771	1	5.73%	105.22%	130,317	1	4.74%	105.22%	130,317	1	4.48%	79.51%	115,553	1	4.62%	88.67%	116,177	1	3.92%	100.54%	1,222,918	1	6.04%			
Placer	5,593	35	1.17%	100.00%	12,812	26	1.68%	229.07%	19,045	29	1.85%	148.65%	33,401	29	1.97%	175.38%	30,405	31	1.77%	93.01%	48,234	31	1.86%	166.08%	69,259	28	2.00%	125.15%	54,880	31	1.88%	78.95%	44,865	37	1.79%	82.05%	51,112	36	1.73%	113.92%	371,670	31	1.84%			
Plumas	5,890	33	1.23%	100.00%	10,904	34	1.43%	185.13%	14,932	36	1.45%	136.94%	26,082	36	1.53%	174.67%	24,850	37	1.44%	95.28%	43,641	39	1.61%	175.82%	56,054	38	1.62%	128.44%	45,923	41	1.58%	81.93%	36,664	40	1.47%	79.84%	49,362	39	1.67%	134.63%	314,302	37	1.55%			
Riverside	6,743	26	1.41%	100.00%	14,052	24	1.84%	208.39%	23,491	16	2.28%	167.17%	40,105	17	2.36%	170.72%	44,268	10	2.50%	133.28%	67,852	10	2.50%	153.28%	82,884	13	2.40%	121.15%	68,336	15	2.53%	82.45%	52,567	22	2.10%	76.52%	71,658	11	2.42%	136.32%	471,956	14	2.33%			
Sacramento	27,720	4	5.80%	100.00%	37																																									